

Easy Read Transport Guide

What is this about?

This is about how Challenge Community Services helps you with transport.

What is Transport?



Participant Transport

When you travel to a place with support.



Provider Travel

When a support worker travels to your location.

Types of Transport



General Transport

What it is: Travel to places like a friend's house or the shops.

How we charge: \$1.00 per kilometre for a regular car, \$2.76 per kilometre for a modified car, plus parking fees.



Activity Based Transport (ABT)

What it is: When your support worker takes you somewhere and helps you there.

How we charge: Same as General Transport, \$1.00 per kilometre for a regular car, \$2.76 per kilometre for a modified car, plus parking fees.



Provider Travel

What it is: When a support worker comes to you.

How we charge: Same rates as above, \$1.00 per kilometre for a regular car, \$2.76 per kilometre for a modified car, plus the worker's time.

How do you pay?

NDIS Funds

We prefer to use NDIS funds through an Agency or Plan Manager.

Self-Managed Funds

You can choose to manage your own transport money, but it might be less flexible.

Important points to remember

1. We charge fair rates for transport.
2. We prefer to use NDIS funds for easier payment.
3. You can decide how to use your transport money.
4. Transport can help you achieve your goals.

Contact us

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CHALLENGE
Community Services